



Get ready for **10-DIGIT DIALING** for local calls

Soon you'll need to **DIAL THE AREA CODE** before local phone numbers

In July 2020, the Federal Communications Commission adopted an order approving the designation of 988 as the 3-digit dialing code to reach the National Suicide Prevention Lifeline.

To facilitate implementation, area codes in 37 states where the 988 prefix is a working prefix and which now use 7-digit local dialing must switch to 10-digit local dialing. This includes our 620 area code.

Beginning April 24, 2021, you should **start dialing 10-digits for all local calls — the 620 area code plus the 7-digit phone number**. If you forget to do so during this transition period, your calls will still be completed. But starting October 24, 2021, you'll be required to dial 10-digits when making a local call. Failure to do so will prompt a recording, reminding you to redial using 10 digits.

In addition to changing your dialing routine, you'll also have to reprogram 7-digit local numbers to 10-digit numbers in any device that automatically makes calls for you, including:

- Speed dial feature on a phone
- Home security equipment
- Personal emergency response system

**For more details, please visit
www.wheatstate.com or
call 1/800-442-6835.**



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